

# User Advisory Group

Inviting feedback from patients and families



*because  
you matter*

**St Nicholas  
Hospice Care**

A Registered Charity No. 287773



**Need to talk?**

01284 766133

[stnicholashospicecare.org.uk](http://stnicholashospicecare.org.uk)

## Your experience matters to us

The User Advisory Group is a forum of people who have experienced St Nicholas Hospice Care's services first hand.

From your unique experience you will undoubtedly be able to share what went well and what could be better for those faced with dying.



# Information about the User Advisory Group

## What does the group do?

The members give their views on our current services and on proposals for future developments, based on their own experiences.

The group is organised by an experienced, independent facilitator who is not a member of Hospice staff.

## When does the group meet?

The group meets four times a year on a weekday for about two hours. We usually meet at the Hospice in Bury St Edmunds.

## Who can join the User Advisory Group?

Anyone who is using or has recently used any of the Hospice's services can become a member of the group. This includes carers, family and friends as well as patients.

See the form overleaf for more information on how to join.

# I would be interested in joining the St Nicholas Hospice Care **User Advisory Group**



Name:

Address:

Phone:

Email:

## Get in touch

Leave a message for the Independent Service User Facilitator by calling the Hospice on **01284 766133** or emailing **[enquiries@stnh.org.uk](mailto:enquiries@stnh.org.uk)**

### **Or complete your details on the form above and send to:**

Independent User Advisory Group Facilitator, St Nicholas Hospice Care,  
Hardwick Lane, Bury St Edmunds, Suffolk, IP33 2QY

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This leaflet is available in different formats upon request.  
Please contact the Marketing and Communications  
Department for further information on 01284 766133.

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Hardwick Lane, Bury St Edmunds IP33 2QY

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