

# Your private health insurance policy

Your policy and how it can help us



*because  
you matter*

**St Nicholas  
Hospice Care**

A Registered Charity No. 287773



**Need to talk?**

01284 766133

[stnicholashospicecare.org.uk](http://stnicholashospicecare.org.uk)

# Your private health insurance policy

**Did you know that your private health plan or private medical insurance may allow for payments to be made directly to a Hospice when you or an insured person receives Hospice care?**

Depending on the terms of your policy – that may include care at home as well as care on a Hospice ward.

When you're ill, your main concern is the care and management of your illness, and being as comfortable as possible. Financial concerns often take a back seat, at least for a while until you feel able to face them again. **That's why we'd like to give you one less thing to worry about.**

You may be insured under a private health plan, or a private medical insurance policy which provides just for yourself, or for yourself and your **spouse** or **partner**, or for your **family**. You may have taken out the policy and be paying for it entirely on your own account or you may be a member of a medical insurance scheme set up and paid for, wholly or in part, by **your employer** or your **spouse's or partner's employer**.

Whatever the circumstances – even if you don't know whether your policy allows you to claim for Hospice care or not – **we simply ask you to complete the information requested on the following page and we'll make the claim on your behalf.**

In that way, we'll have direct contact with your insurer and will be able to answer any questions they may have about the type of care you've received from us and for how long.

If you'd like us to keep you informed about the progress of any claim, whether or not it has succeeded, and how much we've received from your insurer, you can let us know just by ticking a box on the form.

Some insurance policies allow for us to claim up to £100 per day, others to claim for the cost of the care we've provided, so by simply filling in this form you could be making a significant contribution to our income: **thank you.**

**Once completed, please hand this form to any member of the Hospice staff or post it to:**

**Finance Department  
St Nicholas Hospice Care  
Hardwick Lane  
Bury St Edmunds  
IP33 2QY**

**Patient's full name** Mr/Mrs/Miss/Ms/Other

**Patient's address**

**Date of birth**

--	--	--	--	--	--

**National Insurance number:**

--	--	--	--	--	--	--	--	--

**Insurance company/policy provider's name and address**

**Policy/contract number**

In case we are asked to obtain further information to enable the claim to proceed, please also supply **contact details**:

**Contact name**

**Telephone number**

**Email**

If you would like us to keep you informed of your claim's progress, please tick this box:

For further information or help with completing this form, please telephone **01284 766133** and ask to speak to the Hospice's Legacy Officer

*because  
you matter*

**St Nicholas  
Hospice Care**

A Registered Charity No. 287773

This leaflet is available in different formats upon request.  
Please contact the Marketing and Communications  
Department for further information on 01284 766133.

Date produced: December 2017

**St Nicholas Hospice Care**  
Hardwick Lane, Bury St Edmunds IP33 2QY

01284 766133  
enquiries@stnh.org.uk  
stnicholashospicecare.org.uk