

Role Profile

*because
you matter*

**St Nicholas
Hospice Care**

A Registered Charity No. 287773

St Nicholas Hospice Care is recognised as a great place to work, to learn and to grow. Where everyone matters, where everyone is encouraged, energised and enabled to play their part in delivering our vision.

Job role	Casual Facilities / Handyperson Volunteer
Reports to	Assistant Facilities Manager
Location	St Nicholas Hospice Care main site
Role Purpose	To provide practical support to the Facilities team, helping to keep our Hospice buildings, grounds and outside areas safe, welcoming and well maintained.

What the role involves

This is a flexible volunteer role for someone who enjoys practical, hands-on tasks and would like to offer their time and skills on a casual or ad hoc basis.

Key Responsibilities:

- Assist with straightforward painting and decorating tasks.
- Help with pressure washing and cleaning appropriate external areas.
- Support the general upkeep of car parks, paths, entrances and outside areas.
- Assist with simple grounds maintenance and seasonal outdoor tasks.
- Help with minor practical maintenance tasks where these are suitable for a volunteer and appropriate guidance has been provided.
- Assist with moving or setting up equipment, furniture or other items where this has been agreed and is safe to do so.
- Support occasional practical projects around the Hospice site.
- Report any maintenance issues, defects, hazards, damage or concerns to the Facilities team.
- Use tools or equipment only where agreed and where appropriate instruction, training or supervision has been provided.
- Follow relevant health and safety arrangements and the instructions provided for each activity.
- Work within the agreed volunteer role and do not attempt tasks outside its boundaries.

What we would like from you

- An interest in practical, hands-on activities.
- A sensible and safety-conscious approach.
- Willingness to follow instructions and work within agreed boundaries.
- Willingness to ask if you are unsure how to undertake a task or do not feel comfortable completing it.
- Care and attention when using Hospice equipment, tools and facilities.
- Reliability when you have agreed to attend, while recognising that this is a flexible, casual volunteering opportunity.
- Enthusiasm!
- Sensitive to people in our care and within the Hospice building.
- Able to complete any Mandatory & Statutory Training that is required, together with any role-dependent training identified for the agreed activities.

General

- Have an understanding of the Hospice's values and purpose
- Ensure confidentiality where appropriate
- Promote and foster the Hospice's reputation and standing within the community

October 2026