

# *Your private health insurance policy*

Your policy and how it can help us



*because  
you matter*

**St Nicholas  
Hospice Care**

A Registered Charity No. 287773

**For an alternative format or  
language, please contact:**

[enquiries@stnh.org.uk](mailto:enquiries@stnh.org.uk)

# Your private health insurance policy

**Your private health plan or private medical insurance policy may allow for payments to be made directly to the Hospice when you or an insured person receives care from us. That applies whether you have your own personal private medical insurance policy, or you benefit from membership of your employer's private health scheme arrangement.**

The terms of your policy may include care which we provide to you at home as well as care on our Ward, and it might extend not only to you but to your spouse or partner and to other members of your family.

Some insurance policies limit claims to a fixed amount per day, while others cover the entire cost of Hospice care. By completing the form on the opposite page, you'll be authorising us to contact your insurance provider to make any claims on your behalf and to answer directly any questions about the nature and duration of the care we're providing, thereby relieving you of those tasks.

**Patient's full name Mr/Mrs/Miss/Ms/Other**

**Patient's address**

**Date of birth**

**National Insurance number:**

**Insurance company/policy provider's name and address**

**Policy/contract number**

In case we need to contact you, please provide your:

**Contact name**

**Telephone number**

**Email**

If you would like us to keep you informed of your claim's progress, please tick this box: ☐

**For further information or help with completing this form, please telephone the Hospice on 01284 766133.**

Otherwise, please hand your completed form to any member of the Hospice staff or post it to:

Finance Department  
St Nicholas Hospice Care  
Hardwick Lane  
Bury St Edmunds  
IP33 2QY

**Your claim could make a significant contribution to our income and will help us with our work.**

**Thank you – your support is greatly appreciated.**

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