

Role Profile



St Nicholas Hospice Care is recognised as a great place to work, to learn and to grow. Where everyone matters, where everyone is encouraged, energised and enabled to play their part in delivering our vision.

Job role	Psychological Services Practitioner
Reports to	Head of Psychological Services
Responsible for	Family Support Volunteers and Students on placements
Location	Based at the main Hospice, Bury St Edmunds with requirements to work at other locations within the West Suffolk and Thetford area including community settings and remote working.
Job Purpose	<p>Provide holistic psychological support to individuals, families and children affected by death, dying or bereavement.</p> <p>Facilitate and develop skills and services in the West Suffolk and South Norfolk community working with adults, children and young people as they cope with family illness and bereavement, through collaborative work with partner agencies.</p>

What the role involves

Summarise purpose of role

- Provide training, guidance and advice in working with bereaved people in our community, enabling stakeholders to develop their own effective response to the needs of the people they work with.
- Work as part of the wider team to develop approaches to develop compassionate death literate communities.
- To develop and maintain local networks and partnerships to encourage effective conversation around death and dying.
- Use evaluation measures to monitor and develop services.
- To participate in appropriate regional or national working groups where appropriate.
- Maintain a caseload of individual adult and family work, pre and post - bereavement, exemplifying a competent level of psychological casework skill; to respond to requests for advice and support for direct work in individual cases, working in other agency settings if necessary.

- Maintain a caseload of children and families in pre and post - bereavement, including transitions work with young people moving from children's to adult services, while developing and implementing services that encourage resilience building.
- Support the delivery of a high quality, holistic psychosocial assessment and casework service for families and individuals working as part of the multidisciplinary and community development team. Enabling people to develop their own coping strategies and increase their networks of support.
- Adopt a whole family approach in direct as well as indirect service delivery, promoting this across the hospice multidisciplinary team as well as with external partners.
- Provide leadership, management, supervision and development of volunteers within the Family Support team.
- To work in partnership with key agencies as an advisor or training / coaching resource, in liaison with other local adult bereavement and children's service providers.
- Assist with the coordination of the child bereavement service offer, as appropriate.
- In partnership with people and families develop new ways of supporting people and communities as they face dying, death and grief.
- Build new ways of providing resources for pre - and post - bereavement work with adults, children and families, cascading these resources and information to colleagues and partners.
- Participate in the continual evaluation and development of practice through research projects and/or audits.

What we want from you

- Qualification in counselling with individuals and/or families and groups.
- Membership of an appropriate professional body, e.g. BACP accredited counsellor or UKCP registered psychotherapist
- Significant recent post-qualification experience of working with people at times of crisis.
- Awareness of GDPR, and confidentiality.
- Awareness of safeguarding principles and process.
- Experience of working with people facing serious illness, death and bereavement.
- Experience of providing brief, focused counselling.
- Excellent interpersonal and communication skills.
- Person-centred planning and assessment skills.
- Ability to demonstrate holistic understanding of grief & loss across the lifespan.
- The ability to work on own initiative and to manage own time effectively.
- Ability to respect and maintain confidentiality, integrity and honesty.
- Valid driving licence and access to a vehicle for work purposes.

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